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**Customer Quality Engineering Division** 

TO: TMS-PQSS

Mr. G. Morino / Mr. M. Shaw /

Mr. D. Sakakibara

Date: October 10, 2008 From: TMC-CQE-QL

Reviewed by: M. Kato

CC:

Written by: S. Ogata

## **Sub. NHTSA Information Request**

## concerning 07-09MY ES350 & Camry unwanted acceleration

As you know, we conducted a recall campaign concerning 07-08MY Lexus ES350 and Toyota Camry All Weather Floor Mat last year. But, NHTSA received an accident information on the 07MY Lexus ES350 unwanted acceleration caused by All Weather Floor Mat recently. And, NHTSA requested that Toyota update the field information submitted to NHTSA in our response to the information request for PE07-016 using the same definitions for the subject component and alleged defect (please see attached PE07-016 NHTSA IR letter). In addition, NHTSA mentioned that the scope of the request should be all MY 2007-2009 Lexus ES350 and Toyota Camry vehicles, and this should include incidents involving any of the following: (1) the original All Weather mat; (2) the revised mat used as the recall replacement part; (3) the carpet mat; or (4) any aftermarket mat or floor liner.

Therefore, we would like to ask you to provide us with the following information as soon as possible.

## < CAN2000 Customer Complaint Data>

Please run the keyword search with the following search condition.

Make/Model/MY	2007-2009MY Lexus ES350 and Toyota Camry
Coding Type	Complaint
Component	All component
Keyword	See the following
Period for search	January 1, 2006 through current

## <Keyword>:

```
"_surg", "_lung", "_accel", "_jump", "_race", "_racing", "_lurch"

"_rev_", "_revs_", "_rev.", "_revs.", "_rev,", "_revs,", "_revved", "_revving", "_reved", "_reving"

"_cruis", "_jerk", "_heist", "_mat_", "_mat,", "_mat.", "_mats", "_carpet"
```

Note: under bar "\_" means space

If you have any questions/concerns, let me know.

Best Regards,

Shinichiro Ogata